

AMERICAN AIRLINES INTRODUCES CURBSIDE CHECK-IN FOR CUSTOMERS TRAVELING TO INTERNATIONAL DESTINATIONS



American Airlines is expanding its Curbside Check-In service to give customers travelling internationally the opportunity to check their bags with the skycap -- making their trip through the airport as smooth as possible.

American is the only airline that makes this service available to all customers traveling to an international location, including countries that require a visa.

Since September, American has been expanding the enhanced service to 28 airports that currently offer domestic Curbside Check-in, including cornerstone markets at Los Angeles, Dallas/Fort Worth, Chicago O'Hare, Miami, and at New York Kennedy. An additional 31 U.S. markets will offer the new services by the beginning of November.

Curbside Check-in gives customers added convenience to book, purchase and check-in from home, drop their bags curbside with a skycap and move directly through the security check-point to their gate bypassing the ticket counter.

Curbside Check-in to international locations will coincide with regular ticket counter hours and will be available to customers who use online flight check-in, electronic tickets, and those with or without pre-reserved seats.

For more information about the expanded Curbside Check-in service, please visit aa.com/curbside.

Reference full details in the news release at aa.mediaroom.com

